

## QUALIFICATIONS PACK - OCCUPATIONAL STANDARDS FOR POWER SECTOR

### What are Occupational Standards(OS)?

- OS describe what individuals need to do, know and understand in order to carry out a particular job role or function
- OS are performance standards that individuals must achieve when carrying out functions in the workplace, together with specifications of the underpinning knowledge and understanding

#### Contact Us:

Power Sector Skill Council  
2<sup>nd</sup> Floor, CBIP Building,  
Malcha Marg,  
Chanakyapuri, New  
Delhi - 110021

E-mail: [pssc@cbip.in](mailto:pssc@cbip.in)



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### Introduction

## Qualifications Pack- Senior Power System Technician (Transmission)

**SECTOR:** Power

**SUB-SECTOR:** Transmission

**OCCUPATION:** Lineman

**REFERENCE ID:** PSS/Q0106

**ALIGNED TO:** NCO-2004/7248.50

**Senior Power System Technician (Transmission)** inspects and supervises operations and is responsible for operating, maintaining and repairing overhead and underground electrical transmission systems. Also responsible for record keeping and monitoring vendor services.

**Brief Job Description:** The incumbent in the job will inspect poles, towers and other related hardware in transmission systems. They monitor and contribute to installations, maintenance and repair of overhead and underground powerlines and cables, and other associated equipment such as insulators, conductors, lightning arrestors, switches, metering systems, transformers and lighting systems. They also supervise their team and vendor teams and their performance.

**Personal Attributes:** The candidate should be able to read, write and communicate effectively and clearly with a number of stakeholders. The candidate will have to be able to lead people and provide necessary support to them for on-the-job performance. The candidate should demonstrate patience and ability to work and inspect work in detail.



Job Details	<b>Qualifications Pack Code</b>	PSS/Q0106		
	<b>Job Role</b>	Senior Power System (Transmission)		
	<b>Credits (NSQF)</b>	TBD	<b>Version number</b>	1.0
	<b>Sector</b>	Power	<b>Drafted on</b>	04/01/2016
	<b>Sub-sector</b>	Transmission	<b>Last reviewed on</b>	19/07/2016
	<b>Occupation</b>	Lineman	<b>Next review date</b>	18/07/2018

<b>Job Role</b>	<b>Senior Power System Technician (Transmission)</b>
<b>Role Description</b>	Senior Power System Technician inspects monitors and contributes towards operation, maintenance and repairs of overhead and underground power transmission systems.
<b>NSQF level</b>	5
<b>Minimum Educational Qualifications</b>	10 <sup>th</sup> Pass
<b>Maximum Educational Qualifications</b>	Not Applicable
<b>Training</b> (Suggested but not mandatory)	Electrical - 6 months, preferably ITI
<b>Experience</b>	5 years as power system technician/lineman
<b>Applicable National Occupational Standards (NOS)</b>	<p><b>Compulsory:</b></p> <ol style="list-style-type: none"> <li>1. <a href="#">PSS/N0113 Inspection of power transmission substation, lines and components</a></li> <li>2. <a href="#">PSS/N0112 Repair and maintenance of power transmission lines and components</a></li> <li>3. <a href="#">PSS/N0110 Supervise work and crew in power distribution installation and maintenance work</a></li> <li>4. <a href="#">PSS/N2001 Use basic health and safety practices as the workplace</a></li> <li>5. <a href="#">PSS/N1336 Work effectively with others</a></li> </ol> <p><b>Optional:</b> Not Applicable</p>
<b>Performance Criteria</b>	As described in the relevant OS units



Keywords /Terms	Description
Definitions	<b>Sector</b> Sector is a conglomeration of different business operations having similar businesses and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests.
<b>Sub-sector</b>	Sub-sector is derived from a further breakdown based on the characteristics and interests of its components.
<b>Vertical</b>	Vertical may exist within a sub-sector representing different domain areas or the client industries served by the industry.
<b>Occupation</b>	Occupation is a set of job roles, which perform similar/related set of functions in an industry.
<b>Function</b>	Function is an activity necessary for achieving the key purpose of the sector, occupation, or area of work, which can be carried out by a person or a group of persons. Functions are identified through functional analysis and form the basis of OS.
<b>Sub-functions</b>	Sub-functions are sub-activities essential achieving the objectives of the function.
<b>Job role</b>	Job role defines unique set of functions that together form a unique employment opportunity in an organization.
<b>Occupational Standards (OS)</b>	OS specify the standards of performance an individual must achieve consistently while carrying out a function at the workplace. Occupational Standards as set of competencies is applicable both in Indian and overreaching global contexts.
<b>Performance Criteria</b>	Performance Criteria defined for a task are statements that together specify the standard of performance while carrying out the task.
<b>National Occupational Standards (NOS)</b>	NOS are Occupational Standards which apply uniquely in Indian context.
<b>Qualifications Pack Code</b>	Qualifications Pack Code is a unique reference code that identifies a qualifications pack.
<b>Qualifications Pack(QP)</b>	Qualifications Pack comprises set of OS, together with the educational, training and other criteria that are required to perform a job role satisfactorily at workplace. A Qualifications Pack is assigned a unique qualification pack code for clear identification.
<b>Knowledge and Understanding</b>	Knowledge and Understanding are statements which together as a set specify the technical, generic, professional and organization specific knowledge that an individual needs to possess in order to perform and meet the required standards consistently.
<b>Organizational Context</b>	Organizational Context includes the way the organization is structured and how it operates. It includes elements of operational knowledge contents defined in relation to functioning of an organization that a skilled professional need to possess specific to its precise areas of responsibility.
<b>Technical Knowledge</b>	Technical Knowledge is the specific domain knowledge needed to accomplish the task in combination with other competencies. It is usually coined with specifically



Qualifications Pack For Senior Power System Technician  
(Transmission)



	designated roles and responsibilities.
Core Skills/Generic Skills	Core Skills or Generic Skills as set are group of skills. It is key to working in today's world. These skills are typically needed in any work environment. In the context of the OS, these include mainly communication related skills that are applicable to most job roles.
Sector	Sector is a conglomeration of different business operations having similar businesses and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests.
Sub-sector	Sub-sector is derived from a further breakdown based on the characteristics and interests of its components.
Vertical	Vertical may exist within a sub-sector representing different domain areas or the client industries served by the industry.
Occupation	Occupation is a set of job roles, which perform similar/related set of functions in an industry.
<b>Keywords /Terms</b>	<b>Description</b>
T&D	Transmission and Distribution
REC	Rural Electrification Corporation
AB Cables	Aerial Bunched Cables
HT	High Tension
LT	Low Tension
HV	High Voltage
LV	Low Voltage
BDV	Breakdown Voltage
ULF	Ultra Low Frequency
VLF	Very Low Frequency
OPGW	Optical Groundwire
KV	Kilovolt

Acronyms



**NOS**  
National Occupational Standards



PSS/N0113

Inspection of Power Transmission Substation, Lines and Components

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# National Occupational Standard



## Overview

This unit covers the competencies required for inspection of Power Transmission Substation, Lines and Components. It also covers the respective health and safety competencies required to perform such operations.



**PSS/N0113**

**Inspection of Power Transmission Substation, Lines and Components**

<b>National Occupational Standard</b>	<b>Unit Code</b>	<b>PSS/N0113</b>
	<b>Unit Title (Task)</b>	<b>Inspection of Power Transmission, Substation, Lines and components</b>
	<b>Description</b>	This unit covers the competencies required by senior technicians for inspection of Power Transmission Substation, Lines and Components. This includes patrolling and visual, sensory and instrument based testing and evaluation, handling of tools and equipment and carrying out necessary tasks in a safe, efficient and effective manner. This will also include making recommendations for preventive and corrective maintenance as well. This includes working with the crew to install towers, poles, dismantling of poles and stringing operations, rigging, handling of tools and equipment for installation and carrying out necessary tasks in a safe, efficient and effective manner.
	<b>Scope</b>	<p><b>This unit/task covers the following:</b></p> <ul style="list-style-type: none"> <li>• inspect Transmission Substation</li> <li>• inspect Transmission Lines and Components</li> <li>• post inspection activities</li> </ul>
<b>Performance Criteria(PC) w.r.t. the Scope</b>		
<b>Element</b>	<b>Performance Criteria</b>	
<b>Inspect Transmission Substation</b>	<p>The user/individual on the job needs to:</p> <p>PC1. prepare and maintain the work area as per procedure or operation specification</p> <p>PC2. inspect power transformers including general transformer appearance, bushings, free of contamination, no oil leaks, auxiliary cooling system safely and as per required and approved procedures</p> <p>PC3. inspect circuit breakers including general breaker appearance, bushings, for contamination, oil leaks, doors locked and working safely and as per required and approved procedures</p> <p>PC4. inspect insulators including substation, bus support, suspension, etc. using safe and correct methods</p> <p>PC5. inspect any steel superstructures where applicable</p> <p>PC6. inspect substation components including circuit switchers, disconnect switches, coupling capacitors, capacitors, cable potheads, lightning arresters, metal-clad switchgear, relays, etc. safely, as per required and approved procedures</p> <p>PC7. inspect communication equipment, back-up battery systems, control house, etc. as per required and approved procedures</p> <p>PC8. inspect for physical security including locks on switches, enclosures, and gates, fences, gates, and warning signs (including washouts) to identify risks</p> <p>PC9. inspect grounds and the grounding system including broken, loose, or exposed wires and exposed ground rods as per required and approved procedures</p> <p>PC10. inspect for weeds and bird nests, such growth which may hamper access, deteriorate conditions of equipment and components, increase moisture content and support insect growth</p> <p>PC11. carry out specific equipment tests on the equipment based upon frequency of</p>	



**PSS/N0113      Inspection of Power Transmission Substation, Lines and Components**

	<p>operation such as Transformer gas-in-oil analysis, Oil dielectric tests, Relay tests, Infrared tests, Voltage regulation equipment tests accurately, efficiently and safely</p> <p>PC12. carry out predictive maintenance tests of load tap changer motor-control circuitry, and of breaker operator mechanisms accurately and safely</p> <p>PC13. carry out battery and battery-charger tests accurately and safely</p>
<p><b>Conducting Inspections of Power Transmission Lines</b></p>	<p>The user/individual on the job needs to:</p> <p>PC14. follow and develop plans and schedule inspections of Transmission lines including regular periodic and special routines such as pre-monsoon inspection</p> <p>PC15. establish nature and location of faults using data and/or from the supervisor</p> <p>PC16. identify various types of circuits and its components accurately</p> <p>PC17. identify type of installation and its configuration e.g. steel/aluminium, wooden</p> <p>PC18. identify and acquire correct tools, equipment and instruments required for Transmission line assessment and inspection</p> <p>PC19. ensure the tools and equipment is well maintained, calibrated and approved for use</p> <p>PC20. access and survey area in accordance with established procedures</p> <p>PC21. assess components of Transmission line for damage or risk for damage through visual, sensory and instrument methods</p> <p>PC22. carry out tower to tower inspection using patrolling as per job requirement, safely and efficiently</p> <p>PC23. identify suspension and dead-ending materials/hardware for various voltages and structure types</p> <p>PC24. assess and confirm condition of pole or tower structure based on Transmission line standards</p> <p>PC25. carry out visual checks to assess conditions of back filling/soil of foundation of tower, chimneys, tower members, galvanizing and paint condition, corrosion on tower parts, anti-climbing fixtures are in place, all signage's and warnings are in place, barb wiring, etc.</p> <p>PC26. check guys for damage, distance to primary conductor or equipment, insulator condition accurately</p> <p>PC27. check pole or tower top assemblies for damage, safely and as per required and approved procedures</p> <p>PC28. check for tower location provided with revetment that the retaining wall is neither broken nor in the danger of falling</p> <p>PC29. check earthing of tower through earthing testing, visual inspection</p> <p>PC30. use a thermo-vision camera to check jumpers accurately and as per approved procedure</p> <p>PC31. perform load checks to identify imbalanced and overloaded circuits accurately and safely</p> <p>PC32. check line conductors for damage, slack, tension, sparks and burns, foreign objects, clearance, etc. safely and as per required and approved procedures</p>

**PSS/N0113 Inspection of Power Transmission Substation, Lines and Components**

	<p>PC33. identify hazards of trimming trees such as limits of approach, public safety and step and touch potential</p> <p>PC34. conduct site inspection for emergency cases following established procedures</p> <p>PC35. document and record findings clearly, accurately and in required detail using correct forms and formats if any</p> <p>PC36. clean and test Transmission line tools according to standard procedures</p> <p>PC37. inspect, repair and replace Transmission line tools and equipment, if necessary after use</p>
<p><b>Post-inspection activities</b></p>	<p>The user/individual on the job needs to:</p> <p>PC38. prepare recommendations for corrective and preventive maintenance based on the findings of the inspection</p> <p>PC39. restore system to normal operating status by using switching procedures where disconnected</p> <p>PC40. record details of inspection accurately and clearly in required ledgers, forms and formats as per required and approved procedures</p> <p>PC41. make correct and required recommendations for repair and maintenance where risks, faults or damage recorded</p> <p>PC42. deal promptly and effectively with problems within control, and seek help and guidance from the relevant people for problems that cannot be resolved</p> <p>PC43. leave the work area in a safe and tidy condition on completion of the inspection and testing activities</p> <p>PC44. refer unresolved job related problems to appropriate personnel for support</p> <p>PC45. monitor the problem and keep the supervisor informed about progress or any delays in resolving the problem</p>
<p><b>Knowledge and Understanding (K)</b></p>	
<p><b>A. Organizational Context</b></p>	<p>The user/individual on the job needs to know and understand:</p> <p>KA1. relevant legislation, standards, policies, and procedures followed in the company relevant to own employment and performance conditions</p> <p>KA2. relevant health and safety requirements applicable in the work place</p> <p>KA3. own job role and responsibilities and sources for information pertaining to employment terms, entitlements, job role and responsibilities</p> <p>KA4. reporting structure, inter-dependent functions, lines and procedures in the work area</p> <p>KA5. how to engage with specialists for support in order to resolve incidents and service requests</p> <p>KA6. importance of working in clean and safe environment practices and procedures</p> <p>KA7. relevant people and their responsibilities within the work area</p> <p>KA8. escalation matrix and procedures for reporting work and employment related issues</p>



**PSS/N0113 Inspection of Power Transmission Substation, Lines and Components**

<p><b>B. Technical Knowledge</b></p>	<p>The individual on the job needs to know and understand:</p> <ul style="list-style-type: none"> <li>KB1. principles of electricity</li> <li>KB2. principles and practices of electrical safety</li> <li>KB3. common electricity terminology and correct interpretation of the same Terminology</li> <li>KB4. specific terminology used in Transmission Line work</li> <li>KB5. elements of the power system elements: e.g. generation, transmission, transmission metering, etc.</li> <li>KB6. different types of material and accessories used in power T&amp;D Materials and accessories</li> <li>KB7. tools and equipment used in testing, repair and maintenance</li> <li>KB8. importance of carrying out regular and periodic inspection</li> <li>KB9. circumstances which may require ad-hoc inspections</li> <li>KB10. specific health and safety precautions which must be taken when carrying out Sub-station and Transmission lines inspection work</li> <li>KB11. corona effect and its impact for health and safety</li> <li>KB12. various types of circuits Types: e.g. C.T., P.T., A.C., D.C., Control, Indication &amp; Annunciation Circuits</li> <li>KB13. line diagrams, maps and circuitry various types of circuits</li> <li>KB14. key faults in substation, Transmission lines and components</li> <li>KB15. fault indicators such as burns, tests, broken wires, damaged insulation, etc.</li> <li>KB16. overhead Transmission system apparatus such as regulators and reclosers</li> <li>KB17. overhead Transmission system standards</li> <li>KB18. access points such as vaults, open trenches and manholes</li> <li>KB19. underground Transmission system apparatus such as transformers, switching cubicles and junction boxes</li> <li>KB20. cable locating and fault detecting equipment</li> <li>KB21. co-existing underground utilities</li> <li>KB22. types and sizes of conductors and cables</li> <li>KB23. different types of insulators</li> <li>KB24. classification of conductor and insulator damage including fretting, abrasion, fatigue breaks, tensile breaks</li> <li>KB25. importance of ensuring that tools and equipment are suitable, well maintained, calibrated and operating effectively</li> <li>KB26. importance of following good housekeeping and fire prevention procedures</li> <li>KB27. material preparation methods and techniques to be undertaken, prior to using for testing and inspection activities</li> <li>KB28. preparation of equipment for testing and repair activities</li> <li>KB29. hazards and risks of working at heights especially with respect to wind velocity and vibration</li> <li>KB30. components of Transmission lines</li> <li>KB31. procedures for handling Transmission line components with imperfections/ defects that cannot be removed/repared and how can they be minimized</li> <li>KB32. problems and conditions which render electrical poles or towers in need of maintenance or replacement</li> </ul>
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**PSS/N0113      Inspection of Power Transmission Substation, Lines and Components**

	<p>KB33. Importance of leaving the work area and equipment in a safe and clean condition on completion of the repair and maintenance activities</p> <p>KB34. importance of reporting problems in a timely manner</p> <p>KB35. methods and parameters to check quality of line components against required quality standards</p> <p>KB36. calibration schedule of all equipment used in inspection, repair and maintenance activities</p> <p>KB37. standard procedures how to deal with electric shocks and electrocutions to rescue and minimize damage and harm</p> <p>KB38. personal protective equipment (PPE) and clothing that must be worn during the inspection, repair and maintenance activity and from where can it be obtained</p>
<b>Skills (S)</b>	
<b>C. Core Skills/ Generic Skills</b>	<b>Writing Skills</b>
	<p>The user/ individual on the job needs to know and understand how to:</p> <p>SA1. communicate effectively in writing</p> <p>SA2. able to write the information communicated by the in-charge of work</p> <p>SA3. write properly about the technical problems and other conditions of site</p> <p>SA4. note down of testing repair observations, critical points</p> <p>SA5. able to write about the condition of equipment</p> <p>SA6. prepare and fill up all technical forms and data as per guidelines and format.</p>
	<b>Reading Skills</b>
	<p>The user/individual on the job needs to know and understand how to:</p> <p>SA7. reading, understanding of written sentences and paragraphs</p> <p>SA8. able to read Metric System for all measurements</p> <p>SA9. Interpret the process required for performing of work</p> <p>SA10. read, interpret and understand the rules and methods</p> <p>SA11. read equipment manuals and understand the equipment operation and process requirement</p>
	<b>Oral Communication (Listening and Speaking skills)</b>
	<p>The user/individual on the job needs to know and understand how to:</p> <p>SA12. effective oral communication</p> <p>SA13. able to communicate effectively with voice modulation, tone of voice and eye contact</p> <p>SA14. use good body language for good oral communication</p> <p>SA15. discuss task lists, schedules and activities with the junior engineer</p> <p>SA16. effectively communicate with the team/group members</p> <p>SA17. listen the information given by the junior engineer</p> <p>SA18. able to communicate clearly with the team and other staff</p>
<b>D. Professional Skills</b>	<b>Decision Making</b>
	<p>The user/individual on the job needs to know and understand how to:</p> <p>SB1. judgment and decision making must be appropriate</p> <p>SB2. identifying complex problems and review related information to develop and evaluate</p>



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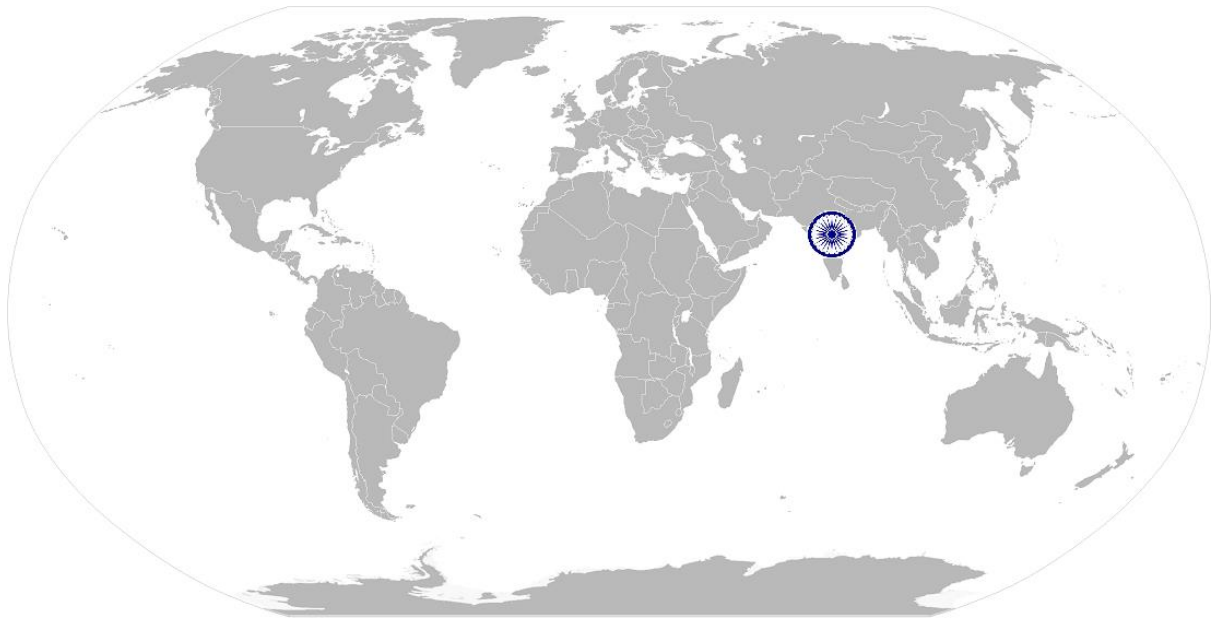
**Inspection of Power Transmission Substation, Lines and Components**

	<p>SB3. follow organization rule based decision making process</p> <p>SB4. take decision with systematic course of actions and/or response</p>
	<b>Plan and Organize</b>
	<p>The user/individual on the job needs to know and understand:</p> <p>SB5. planning and organization of tasks to meet deadlines</p>
	<b>Customer Centricity</b>
	<p>The user/individual on the job needs to know and understand how to:</p> <p>SB6. build customer relationships and use customer centric approach.</p>
	<b>Problem Solving</b>
	<p>The user/individual on the job needs to know and understand:</p> <p>SB7. identify problems and review related information to develop and evaluate options and implement solutions</p> <p>SB8. prioritize and plan for solving problem</p> <p>SB9. take help from the junior engineer to solve the problems</p> <p>SB10. monitor problem solving to take corrective action with individuals and organizations</p> <p>SB11. analyse problems and changes in conditions, operations, and the environment to solve problems</p>
	<b>Analytical Thinking</b>
	<p>The user/individual on the job needs to know and understand how to:</p> <p>SB12. analyze the problem seen in the equipment</p> <p>SB13. collect the information and technical data and define process for doing testing and maintenance</p>
	<b>Critical Thinking</b>
	<p>The user/individual on the job needs to know and understand how to:</p> <p>SB14. critically evaluate operation parameters in relation to product features intended</p> <p>SB15. develop holistic and comprehensive profile of products based on segregated discrete process stages</p>



**PSS/N0113**      **Inspection of Power Transmission Substation, Lines and Components**  
**NOS Version Control**

NOS Code	PSSS/N0113		
Credits (NSQF)	TBD	Version number	1.0
Industry	Power	Drafted on	04/01/2016
Industry Sub-sector	Transmission	Last reviewed on	19/07/2016
Occupation	Lineman	Next review date	18/07/2018





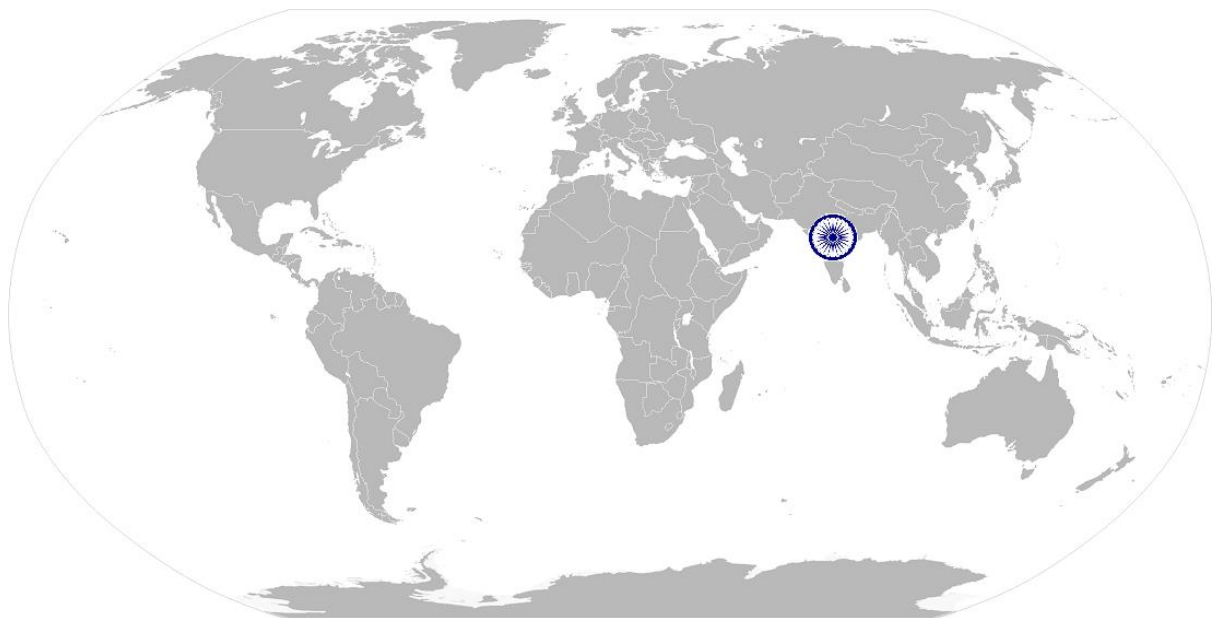
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**PSS/N0112 Repair and maintenance of Sub-stations, Power Transmission Lines and components**

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# National Occupational Standard



## **Overview**

This unit covers the competencies required for repair and maintenance of Sub-Stations, Power Transmission Lines. It also covers the respective health and safety competencies required to perform such operations.





**PSS/N0112 Repair and maintenance of Sub-stations, Power Transmission Lines and components**

<b>National Occupational Standard</b>	<b>Unit Code</b>	<b>PSS/N0112</b>
	<b>Unit Title (Task)</b>	<b>Repair and maintenance of Sub-stations, Power Transmission Lines and components</b>
	<b>Description</b>	<p>This unit covers the competencies required by technicians for repair and maintenance for Sub-stations, Power Transmission Lines and components. This includes handling of tools and equipment for installation and maintenance and carrying out necessary repair and maintenance tasks in a safe, efficient and effective manner. This will also include preventive and corrective maintenance of overhead and underground lines and cables.</p> <p>The candidate will be expected to perform independently with little to no supervision.</p>
	<b>Scope</b>	<p><b>This unit/task covers the following:</b></p> <ul style="list-style-type: none"> <li>• prepare for repair and maintenance of Power Transmission lines</li> <li>• repair and maintenance of Power Transmission lines</li> <li>• carrying out maintenance for Power Transmission lines</li> <li>• post repair and maintenance activities</li> </ul>
<b>Performance Criteria(PC) w.r.t. the Scope</b>		
<b>Element</b>	<b>Performance Criteria</b>	
<b>Prepare for repair and maintenance of Power Transmission lines</b>	<p>The user/individual on the job needs to know and understand:</p> <p>PC1. identify various types of circuits and its components correctly</p> <p>PC2. identify accurately and acquire correct tools, equipment and instruments required for various aspects of repair and maintenance of Transmission lines and components</p> <p>PC3. access and survey area in accordance with established procedures</p> <p>PC4. identify hazards of trimming trees such as limits of approach, public safety and step and touch potential</p> <p>PC5. conduct site inspection for emergency cases following established procedures</p> <p>PC6. climb tower while observing and following all specified safety procedures and using PPE</p> <p>PC7. identify various types of circuits accurately identify and acquire correct tools, equipment and instruments required for Transmission line assessment and inspection</p> <p>PC8. identify and acquire correct tools, equipment and instruments required for Transmission line assessment and inspection</p> <p>PC9. ensure the tools and equipment is well maintained, calibrated and approved for use</p> <p>PC10. use Transmission line tools, equipment and hardware in line with job requirements for maintenance operations</p> <p>PC11. prepare and maintain the work area as per procedure or operation specification</p> <p>PC12. obtain work permit (shut down) confirmation to proceed to work from appropriate personnel in accordance with standard procedure</p> <p>PC13. switch off, isolate, discharge and earth (side) line cables</p>	

**PSS/N0112 Repair and maintenance of Sub-stations, Power Transmission Lines and components**

<b>Repair and maintenance of Power Transmission lines</b>	<p>The user/individual on the job needs to know and understand:</p> <p>PC14. perform off-line overhead line maintenance procedure according to job specifications and requirements</p> <p>PC15. perform off-line underground line maintenance procedure according to job specifications and requirements</p> <p>PC16. ensure pole dismantling and re-setting procedure is carried out as per standard procedure, where required</p> <p>PC17. install components on transmission lines including gang operated air brake switches for transmission lines, controlled breakers, ground switches, capacitor stations, insulator pressure washing, submarine and underground transmission cable, grid interconnections</p> <p>PC18. select and use test equipment such as tong testers, clip-on meter, multi-meters, fault indicators meggers and voltmeters to verify fault and integrity</p> <p>PC19. document switching procedures with all relevant details clearly and accurately</p> <p>PC20. repair conductor by splicing, jointing, using armor rods, line guards, vibration dampers</p> <p>PC21. check work carried out by team members and ensure it is as per standard requirement and any feedback is useful and provided in a timely, polite and supportive manner</p> <p>PC22. report trouble and required actions such as repairs or replacements, and estimated repair time to system authority</p>
<b>Carry out replacement activities as required</b>	<p>The user / individual on the job should be able to:</p> <p>PC23. replace pole as per standard procedure where required</p> <p>PC24. carry out guy and anchor replacement on various structure types ( wood, steel, various lines voltages)</p> <p>PC25. carry out conductor repair (patch and splice) on single conductor, bundled conductor of various sizes and line voltages</p> <p>PC26. replace components such as transformers, CT, CVT, LA, breakers, towers, conductors, disconnects, timber or x-arm, conductors, poles, switches, elbows and terminations and insulators safely and as per company procedure</p> <p>PC27. replace other line components due to damage or unsuitability as per standard procedure, where required</p> <p>PC28. replace underground cables, as per standard procedures where required</p>
<b>Post-repair and maintenance activities</b>	<p>The user / individual on the job should be able to:</p> <p>PC29. restore system to normal operating status by using switching procedures</p> <p>PC30. deal promptly and effectively with problems within control, and seek help and guidance from the relevant people for problems that cannot be resolved</p> <p>PC31. leave the work area in a safe and tidy condition on completion of the repair and maintenance activities</p> <p>PC32. refer unresolved job related problems to appropriate personnel for support</p> <p>PC33. monitor the problem and keep the supervisor informed about progress or any</p>

**PSS/N0112 Repair and maintenance of Sub-stations, Power Transmission Lines and components**

	delays in resolving the problem
<b>Knowledge and Understanding (K)</b>	
<b>A. Organizational Context</b>	<p>The user/individual on the job needs to know and understand:</p> <ul style="list-style-type: none"> <li>KA1. relevant legislation, standards, policies, and procedures followed in the company relevant to own employment and performance conditions</li> <li>KA2. relevant health and safety requirements applicable in the work place</li> <li>KA3. own job role and responsibilities and sources for information pertaining to employment terms, entitlements, job role and responsibilities</li> <li>KA4. reporting structure, inter-dependent functions, lines and procedures in the work area</li> <li>KA5. how to engage with specialists for support in order to resolve incidents and service requests</li> <li>KA6. importance of working in clean and safe environment practices and procedures</li> <li>KA7. relevant people and their responsibilities within the work area</li> <li>KA8. escalation matrix and procedures for reporting work and employment related issues</li> </ul>
<b>B. Technical Knowledge</b>	<p>The individual on the job needs to know and understand:</p> <ul style="list-style-type: none"> <li>KB1. principles of electricity</li> <li>KB2. principles and practices of electrical safety</li> <li>KB3. common electricity terminology and correct interpretation of the same Terminology</li> <li>KB4. specific terminology used in Transmission Line work</li> <li>KB5. elements of the power system elements: e.g. generation, transmission, transmission metering, etc.</li> <li>KB6. different types of material and accessories used in power T&amp;D Materials and accessories</li> <li>KB7. tools and equipment used in testing, repair and maintenance</li> <li>KB8. importance of carrying out regular and periodic inspection</li> <li>KB9. circumstances which may require ad-hoc inspections</li> <li>KB10. specific health and safety precautions which must be taken when carrying out Sub-station and Transmission lines inspection work</li> <li>KB11. corona effect and its impact for health and safety</li> <li>KB12. various types of circuits Types: e.g. C.T., P.T., A.C., D.C., Control, Indication &amp; Annunciation Circuits</li> <li>KB13. line diagrams, maps and circuitry various types of circuits</li> <li>KB14. key faults in substation, Transmission lines and components</li> <li>KB15. fault indicators such as burns, tests, broken wires, damaged insulation, etc.</li> <li>KB16. overhead Transmission system apparatus such as regulators and reclosers</li> <li>KB17. overhead Transmission system standards</li> <li>KB18. access points such as vaults, open trenches and manholes</li> <li>KB19. underground Transmission system apparatus such as transformers, switching cubicles and junction boxes</li> </ul>



**PSS/N0112 Repair and maintenance of Sub-stations, Power Transmission Lines and components**

	<p>KB20. cable locating and fault detecting equipment</p> <p>KB21. co-existing underground utilities</p> <p>KB22. types and sizes of conductors and cables</p> <p>KB23. different types of insulators</p> <p>KB24. classification of conductor and insulator damage including fretting, abrasion, fatigue breaks, tensile breaks</p> <p>KB25. importance of ensuring that tools and equipment are suitable, well maintained, calibrated and operating effectively</p> <p>KB26. importance of following good housekeeping and fire prevention procedures</p> <p>KB27. material preparation methods and techniques to be undertaken, prior to using for testing and inspection activities</p> <p>KB28. preparation of equipment for testing and repair activities</p> <p>KB29. hazards and risks of working at heights especially with respect to wind velocity and vibration</p> <p>KB30. components of Transmission lines</p> <p>KB31. procedures for handling Transmission line components with imperfections/ defects that cannot be removed/ repaired and how can they be minimized</p> <p>KB32. problems and conditions which render electrical poles or towers in need of maintenance or replacement</p> <p>KB33. Importance of leaving the work area and equipment in a safe and clean condition on completion of the repair and maintenance activities</p> <p>KB34. importance of reporting problems in a timely manner</p> <p>KB35. methods and parameters to check quality of line components against required quality standards</p> <p>KB36. calibration schedule of all equipment used in inspection, repair and maintenance activities</p> <p>KB37. standard procedures how to deal with electric shocks and electrocutions to rescue and minimize damage and harm</p> <p>KB38. personal protective equipment (PPE) and clothing that must be worn during the inspection, repair and maintenance activity and from where can it be obtained</p>
<b>Skills (S)</b>	
<b>C. Core Skills/ Generic Skills</b>	<b>Writing Skills</b>
	<p>The user/ individual on the job needs to know and understand how to:</p> <p>SA1. communicate effectively in writing</p> <p>SA2. able to write the information communicated by the in-charge of work</p> <p>SA3. write properly about the technical problems and other conditions of site</p> <p>SA4. note down of testing repair observations, critical points</p> <p>SA5. able to write about the condition of equipment</p> <p>SA6. prepare and fill up all technical forms and data as per guidelines and format.</p>
	<b>Reading Skills</b>
	<p>The user/individual on the job needs to know and understand how to:</p> <p>SA7. reading, understanding of written sentences and paragraphs</p> <p>SA8. able to read Metric System for all measurements</p> <p>SA9. Interpret the process required for performing of work</p>





**PSS/N0112 Repair and maintenance of Sub-stations, Power Transmission Lines and components**

	SA10. read, interpret and understand the rules and methods SA11. read equipment manuals and understand the equipment operation and process requirement
	<b>Oral Communication (Listening and Speaking skills)</b>
	The user/individual on the job needs to know and understand how to: SA12. effective oral communication SA13. able to communicate effectively with voice modulation, tone of voice and eye contact SA14. use good body language for good oral communication SA15. discuss task lists, schedules and activities with the junior engineer SA16. effectively communicate with the team/group members SA17. listen the information given by the junior engineer SA18. able to communicate clearly with the team and other staff
<b>D. Professional Skills</b>	<b>Decision Making</b>
	The user/individual on the job needs to know and understand how to: SB1. judgment and decision making must be appropriate SB2. identifying complex problems and review related information to develop and evaluate SB3. follow organization rule based decision making process SB4. take decision with systematic course of actions and/or response
	<b>Plan and Organize</b>
	The user/individual on the job needs to know and understand: SB5. planning and organization of tasks to meet deadlines
	<b>Customer Centricity</b>
	The user/individual on the job needs to know and understand how to: SB6. build customer relationships and use customer centric approach.
	<b>Problem Solving</b>
	The user/individual on the job needs to know and understand: SB7. identify problems and review related information to develop and evaluate options and implement solutions SB8. prioritize and plan for solving problem SB9. take help from the junior engineer to solve the problems SB10. monitor problem solving to take corrective action with individuals and organizations SB11. analyse problems and changes in conditions, operations, and the environment to solve problems
	<b>Analytical Thinking</b>
	The user/individual on the job needs to know and understand how to: SB12. analyze the problem seen in the equipment SB13. collect the information and technical data and define process for doing testing and maintenance
	<b>Critical Thinking</b>





**PSS/N0112 Repair and maintenance of Sub-stations, Power Transmission Lines and components**

	The user/individual on the job needs to know and understand how to: SB14. critically evaluate operation parameters in relation to product features intended SB15. develop holistic and comprehensive profile of products based on segregated discrete process stages
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**NOS Version Control**

NOS Code	PSSS/N0112		
Credits (NSQF)	TBD	Version number	1.0
Industry	Power	Drafted on	04/01/2016
Industry Sub-sector	Transmission	Last reviewed on	19/07/2016
Occupation	Lineman	Next review date	18/07/2018





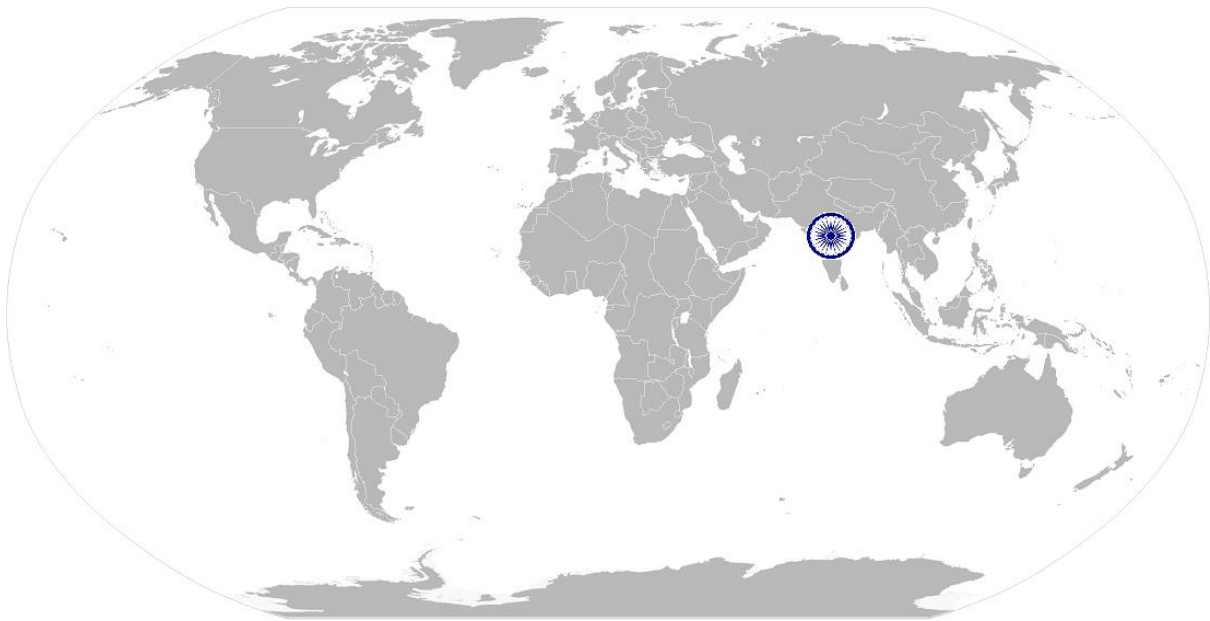
**NOS**  
National Occupational Standards



**PSS/N0110** Supervise work and crew in power distribution installation and maintenance work

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# National Occupational Standard



## Overview

This unit covers the competencies required supervisors in Power Distribution installation and maintenance work. It also covers the respective health and safety competencies required to perform such operations.



**PSS/N0110 Supervise work and crew in power distribution installation and maintenance work**

<b>National Occupational Standard</b>	<b>Unit Code</b>	<b>PSS/N0110</b>
	<b>Unit Title (Task)</b>	<b>Supervise work and crew in power distribution installation and maintenance work</b>
	<b>Description</b>	This unit covers the competencies required by senior linemen for supervision of crew including linemen and technical helpers for carrying out work for installation, maintenance and repair of Power Distribution Substation, Lines and Components. The candidate will be expected to perform independently with little to no supervision.
	<b>Scope</b>	<p><b>This unit/task covers the following:</b></p> <ul style="list-style-type: none"> <li>• supervising the team at work</li> <li>• accident, incident or grievance handling</li> </ul>
	<b>Performance Criteria(PC) w.r.t. the Scope</b>	
	<b>Element</b>	<b>Performance Criteria</b>
	<b>Supervising the team at work</b>	<p>The user/individual on the job needs to know and understand:</p> <p>PC1. explain to team members requirements of the job or task plan and clarify for shared understanding</p> <p>PC2. inspect work being carried out by team members to ensure work is being carried out safely and as per required and approved procedures</p> <p>PC3. inspect preparation, process and output of work to assess suitability as per job specifications and compliance to organisational and other rules and regulations</p> <p>PC4. ensure time on the job is utilised properly to achieve optimum productivity and efficiency</p> <p>PC5. assist team members to develop their own knowledge, skills and abilities by providing timely and accurate guidance, feedback and responsibilities</p> <p>PC6. address low performance through training, informal and formal guidance, support from other supervisors, management and HR department</p> <p>PC7. record details of performance and other records required by organisation and departmental authorities, details accurately and clearly in required ledgers, forms and formats as per required and approved procedures</p>
	<b>Accident, incident or grievance handling</b>	<p>The user/individual on the job needs to know and understand:</p> <p>PC8. address grievances and complaints promptly and as per organizational guidelines</p> <p>PC9. report incident and accidents as per organisational procedure in a timely fashion with necessary detail</p> <p>PC10. deal promptly and effectively with problems within control, and seek help and guidance from the relevant people for problems that cannot be resolved</p> <p>PC11. refer unresolved job related problems to appropriate personnel for support</p> <p>PC12. monitor the problem and keep the supervisor informed about progress or any delays in resolving the problem</p>
	<b>Knowledge and Understanding (K)</b>	



**PSS/N0110 Supervise work and crew in power distribution installation and maintenance work**

<b>A. Organizational Context</b>	<p>The user/individual on the job needs to know and understand:</p> <p>KA1. relevant legislation, standards, policies, and procedures followed in the company relevant to own employment and performance conditions</p> <p>KA2. relevant health and safety requirements applicable in the work place</p> <p>KA3. own job role and responsibilities and sources for information pertaining to employment terms, entitlements, job role and responsibilities</p> <p>KA4. reporting structure, inter-dependent functions, lines and procedures in the work area</p> <p>KA5. how to engage with specialists for support in order to resolve incidents and service requests</p> <p>KA6. importance of working in clean and safe environment practices and procedures</p> <p>KA7. relevant people and their responsibilities within the work area</p> <p>KA8. escalation matrix and procedures for reporting work and employment related issues</p>
<b>B. Technical Knowledge</b>	<p>The individual on the job needs to know and understand:</p> <p>KB1. importance of keeping and leaving the work area and equipment in a safe and clean condition on completion of the repair and maintenance activities</p> <p>KB2. importance of reporting problems in a timely manner</p> <p>KB3. methods and parameters to check quality of performance against required quality standards</p> <p>KB4. reporting requirements in relation to team and personnel</p> <p>KB5. concept of productivity</p> <p>KB6. components of performance development such as skills, knowledge, values, etc.</p> <p>KB7. importance of recording evidence of performance and incidents</p> <p>KB8. importance of providing feedback and communicating with team regularly</p> <p>KB9. procedures for making, receiving and handling complaints and grievances</p>
<b>Skills (S)</b>	
<b>C. Core Skills/ Generic Skills</b>	<b>Writing Skills</b>
	<p>The user/ individual on the job needs to know and understand how to:</p> <p>SA1. communicate effectively in writing</p> <p>SA2. able to write the information communicated by the in-charge of work</p> <p>SA3. write properly about the technical problems and other conditions of site</p> <p>SA4. note down of testing repair observations, critical points</p> <p>SA5. able to write about the condition of equipment</p> <p>SA6. prepare and fill up all technical forms and data as per guidelines and format.</p>
	<b>Reading Skills</b>
	<p>The user/individual on the job needs to know and understand how to:</p> <p>SA7. reading, understanding of written sentences and paragraphs</p> <p>SA8. able to read Metric System for all measurements</p> <p>SA9. Interpret the process required for performing of work</p> <p>SA10. read, interpret and understand the rules and methods</p>



**PSS/N0110 Supervise work and crew in power distribution installation and maintenance work**

	SA11. read equipment manuals and understand the equipment operation and process requirement
	<b>Oral Communication (Listening and Speaking skills)</b>
	<p>The user/individual on the job needs to know and understand how to:</p> <p>SA12. effective oral communication</p> <p>SA13. able to communicate effectively with voice modulation, tone of voice and eye contact</p> <p>SA14. use good body language for good oral communication</p> <p>SA15. discuss task lists, schedules and activities with the junior engineer</p> <p>SA16. effectively communicate with the team/group members</p> <p>SA17. listen the information given by the junior engineer</p> <p>SA18. able to communicate clearly with the team and other staff</p>
<b>D. Professional Skills</b>	<b>Decision Making</b>
	<p>The user/individual on the job needs to know and understand how to:</p> <p>SB1. judgment and decision making must be appropriate</p> <p>SB2. identifying complex problems and review related information to develop and evaluate</p> <p>SB3. follow organization rule based decision making process</p> <p>SB4. take decision with systematic course of actions and/or response</p>
	<b>Plan and Organize</b>
	<p>The user/individual on the job needs to know and understand:</p> <p>SB5. planning and organization of tasks to meet deadlines</p>
	<b>Customer Centricity</b>
	<p>The user/individual on the job needs to know and understand how to:</p> <p>SB6. build customer relationships and use customer centric approach.</p>
	<b>Problem Solving</b>
	<p>The user/individual on the job needs to know and understand:</p> <p>SB7. identify problems and review related information to develop and evaluate options and implement solutions</p> <p>SB8. prioritize and plan for solving problem</p> <p>SB9. take help from the junior engineer to solve the problems</p> <p>SB10. monitor problem solving to take corrective action with individuals and organizations</p> <p>SB11. analyse problems and changes in conditions, operations, and the environment to solve problems</p>
	<b>Analytical Thinking</b>
	<p>The user/individual on the job needs to know and understand how to:</p> <p>SB12. analyze the problem seen in the equipment</p> <p>SB13. collect the information and technical data and define process for doing testing and maintenance</p>
	<b>Critical Thinking</b>





**PSS/N0110 Supervise work and crew in power distribution installation and maintenance work**

	The user/individual on the job needs to know and understand how to: SB14. critically evaluate operation parameters in relation to product features intended SB15. develop holistic and comprehensive profile of products based on segregated discrete process stages
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### NOS Version Control

NOS Code	PSSS/N0110		
Credits (NSQF)	TBD	Version number	1.0
Industry	Power	Drafted on	04/01/2016
Industry Sub-sector	Transmission	Last reviewed on	19/07/2016
Occupation	Lineman	Next review date	18/07/2018





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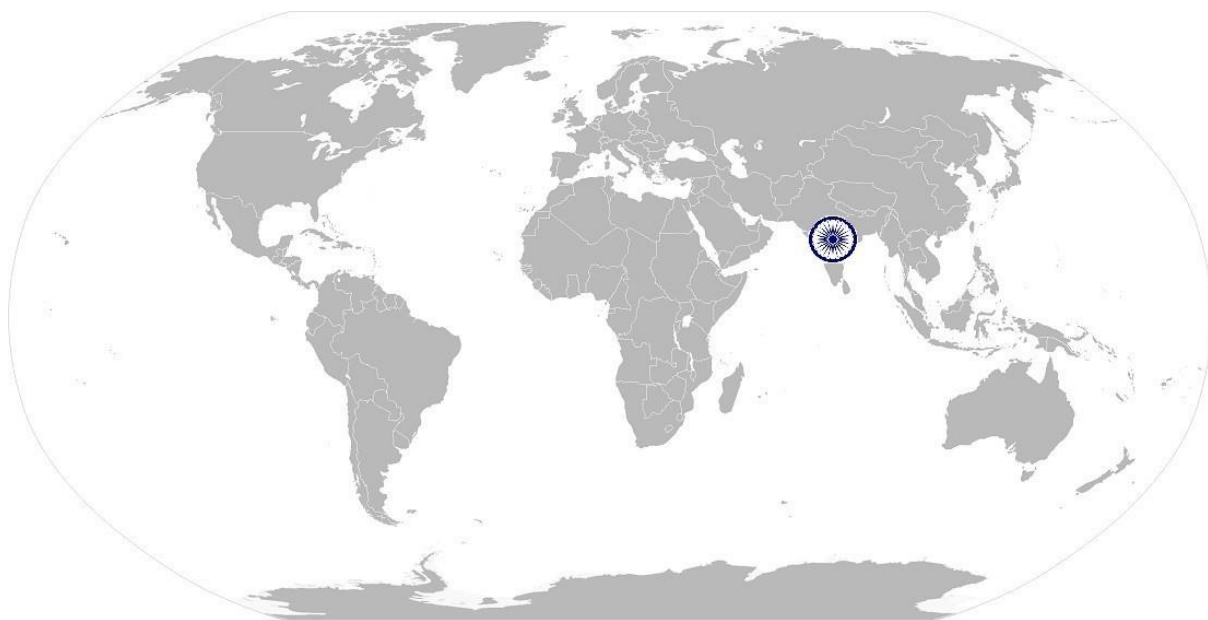


PSS/N2001

Use basic health and safety practices for power related work

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# National Occupational Standard



## Overview

This unit covers health, safety and security for power related work. This includes procedures and practices that candidates need to follow to help maintain a healthy, safe and secure work environment.



**PSS/N2001 Use basic health and safety practices for power related work**

National Occupational Standard

<b>Unit Code</b>	<b>PSS/N2001</b>
<b>Unit Title (Task)</b>	<b>Use basic health and safety practices for power related work</b>
<b>Description</b>	This unit covers health, safety and security for power related work. This includes procedures and practices that candidates need to follow to help maintain a healthy, safe and secure work environment. It covers responsibilities towards self, others, assets and the environment. .
<b>Scope</b>	<p><b>This unit/task covers the following:</b></p> <ul style="list-style-type: none"> <li>• health and safety</li> <li>• fire safety</li> <li>• emergencies, rescue and first-aid procedures</li> </ul>
<b>Performance Criteria(PC) w.r.t. the Scope</b>	
<b>Element</b>	<b>Performance Criteria</b>
<b>Health and safety</b>	<p>The user/individual on the job needs to:</p> <p>PC1. use protective clothing/equipment for specific tasks and work conditions.</p> <p>PC2. state the name and location of people responsible for health and safety in the workplace</p> <p>PC3. state the names and location of documents that refer to health and safety in the workplace</p> <p>PC4. identify job-site hazardous work and state possible causes of risk or accident in the workplace</p> <p>PC5. follow electrical safe working procedures such as Tag out/Lock out and display PTW (Permit To Work),</p> <p>PC6. follow warning signs (danger, out of service, etc.) while working with electrical systems</p> <p>PC7. use standard safe working practices when working at heights, confined areas and trenches</p> <p>PC8. test any electrical equipment and system using insulated testing devices before touching them</p> <p>PC9. ensure positive isolation of electrical equipment &amp; system as per given standards</p> <p>PC10. recognize any abnormalities in electrical equipment or system installed alarm annunciation and/or noticing parameters from gauge/ indicator installed</p> <p>PC11. carry out safe working practices while dealing with hazards to ensure the safety of self and others</p> <p>PC12. state methods of accident prevention in the work environment of the job role</p> <p>PC13. state location of general health and safety equipment in the workplace</p> <p>PC14. inspect for faults, set up and safely use of scaffolds and elevated platforms and ladder</p> <p>PC15. lift, carry and transport heavy objects &amp; tools safely using correct procedures from storage to workplace and vice versa</p> <p>PC16. inspect Grid station and its equipment routinely for any signs of oil and water leakage</p> <p>PC17. store flammable materials and machine lubricating oil safely and correctly</p> <p>PC18. check that the emission and pollution control devices are working properly in</p>



**PSS/N2001 Use basic health and safety practices for power related work**

	<p>line with environmental policy standards</p> <p>PC19. apply good housekeeping practices at all times</p> <p>PC20. identify common hazard signs displayed in various areas</p> <p>PC21. retrieve and/or point out documents that refer to health and safety in the workplace</p> <p>PC22. inform relevant authorities about any abnormal situation/behavior of any equipment/system promptly</p>
<b>Fire safety</b>	<p>The user/individual on the job needs to:</p> <p>PC23. use the various appropriate fire extinguishers on different types of fires correctly</p> <p>PC24. distinguish types of fire</p> <p>PC25. demonstrate rescue techniques applied during fire hazard</p> <p>PC26. demonstrate good housekeeping in order to prevent fire hazards</p> <p>PC27. demonstrate the correct use of a fire extinguisher</p>
<b>Emergencies, rescue and first-aid procedures</b>	<p>The user/individual on the job needs to:</p> <p>PC28. demonstrate how to free a person from electrocution</p> <p>PC29. administer appropriate first aid to victims where required e.g. in case of bleeding, burns, choking, electric shock, poisoning etc.</p> <p>PC30. demonstrate basic techniques of bandaging</p> <p>PC31. respond promptly and appropriately to an accident situation or medical emergency in real or simulated environments</p> <p>PC32. perform and organize loss minimization or rescue activity during an accident in real or simulated environments</p> <p>PC33. administer first aid to victims in case of a heart attack or cardiac arrest due to electric shock, before the arrival of emergency services in real or simulated cases</p> <p>PC34. demonstrate the artificial respiration and the CPR Process</p> <p>PC35. participate in emergency procedures Emergency procedures: raising alarm, safe/efficient, evacuation, correct means of escape, correct assembly point, roll call, correct return to work</p> <p>PC36. complete a written accident/incident report or dictate a report to another person, and send report to person responsible</p> <p>PC37. demonstrate correct method to move injured people and others during an emergency</p>
<b>Knowledge and Understanding (K)</b>	
<b>A. Organizational Context</b>	<p>The user/individual on the job needs to know and understand:</p> <p>KA1. names (and job titles if applicable), and where to find, all the people responsible for health and safety in a workplace.</p> <p>KA2. names and location of documents that refer to health and safety in the workplace.</p>

**PSS/N2001 Use basic health and safety practices for power related work**

<b>B. Technical Knowledge</b>	<p>The individual on the job needs to know and understand:</p> <p>KB1. meaning of “hazards” and “risks”</p> <p>KB2. health and safety hazards commonly present in the work environment and related precautions</p> <p>KB3. possible causes of risk, hazard or accident in the workplace and why risk and/or accidents are possible</p> <p>KB4. possible causes of risk and accident</p> <p>KB5. methods of accident prevention</p> <p>KB6. safe working practices when working with tools and machines</p> <p>KB7. safe working practices while working at various hazardous sites</p> <p>KB8. where to find all the general health and safety equipment in the workplace</p> <p>KB9. various dangers associated with the use of electrical equipment</p> <p>KB10. positive isolation of electrical equipment and system</p> <p>KB11. safe handling and disposal of hazardous power plant wastes</p> <p>KB12. use of emission and pollution control devices and measures taken to control pollution</p> <p>KB13. various safety procedures and equipment used to work at heights, trenches and confined places</p> <p>KB14. safe working practices specific to working with electrical equipment &amp; system e.g. lock out/ tag out, PTW, etc.</p> <p>KB15. preventative and remedial actions to be taken in the case of exposure to toxic materials</p> <p>KB16. importance of using protective clothing/equipment and other insulated work gear while handling electrical system and equipment</p> <p>KB17. precautionary activities taken to prevent fire accident</p> <p>KB18. various causes of fire</p> <p>KB19. techniques of using the different fire extinguishers</p> <p>KB20. different methods of extinguishing fire</p> <p>KB21. different materials used for extinguishing fire</p> <p>KB22. emergency rescue techniques applied during a fire hazard</p> <p>KB23. various types of safety signs and what they mean</p> <p>KB24. appropriate basic first aid treatment relevant to the condition e.g. shock, electrical shock, bleeding, breaks to bones, minor burns, resuscitation, poisoning, eye injuries</p>
<b>Skills (S)</b>	
<b>A. Core Skills/ Generic Skills</b>	<p style="text-align: center;"><b>Writing Skills</b></p> <p>The user/ individual on the job needs to know and understand how to:</p> <p>SA1. note the information communicated by the officer incharge</p> <p>SA2. note down observations (if any) related to the operation/maintenance.</p>
	<p style="text-align: center;"><b>Reading Skills</b></p> <p>The user/individual on the job needs to know and understand how to:</p> <p>SA3. read and interpret the process required for different types of manuals for maintenance.</p> <p>SA4. read and interpret the flowchart of all parts of an assembly.</p> <p>SA5. read manuals and documents to understand the product-details &amp; how they</p>





**PSS/N2001 Use basic health and safety practices for power related work**

	<p>can be used.</p> <p><b>Oral Communication (Listening and Speaking skills)</b></p> <p>The user/individual on the job needs to know and understand how to:</p> <p>SA6. discuss task lists, schedules and activities with the colleague/supervisor.</p> <p>SA7. effectively communicate with the team members.</p> <p>SA8. attentively listen and comprehend the information given by the colleague/supervisor/contractor.</p> <p>SA9. communicate clearly with the colleague on the issues faced during query/fault.</p>
<b>B. Professional Skills</b>	<p><b>Decision Making</b></p> <p>The user/individual on the job needs to know and understand how to:</p> <p>SB1. follow colleague/contractor rule-based decision making process.</p> <p>SB2. take decisions with systematic course of actions and/or response.</p>
	<p><b>Plan and Organize</b></p> <p>The user/individual on the job needs to know and understand:</p> <p>SB3. planning and organization of tasks to meet deadlines.</p>
	<p><b>Customer Centricity</b></p> <p>The user/individual on the job needs to know and understand how to:</p> <p>SB4. build customer relationships and use customer centric approach.</p>
	<p><b>Problem Solving</b></p> <p>The user/individual on the job needs to know and understand how to:</p> <p>SB5. seek and comprehend operation related inputs for clarification</p> <p>SB6. find ways of modifying difficult operating stages to make it operation friendly</p>
	<p><b>Analytical Thinking</b></p> <p>The user/individual on the job needs to know and understand how to:</p> <p>SB7. work systematically and logically to resolve the issues and identify causation and anticipate unexpected results.</p> <p>SB8. quick approach and solution towards faults repairing.</p>
	<p><b>Critical Thinking</b></p> <p>The user/individual on the job needs to know and understand how to:</p> <p>SB9. critically evaluate operation parameters in relation to system normality</p> <p>SB10. develop a holistic and comprehensive profile of grid station on segregated discrete process stages of blank forming processes</p>

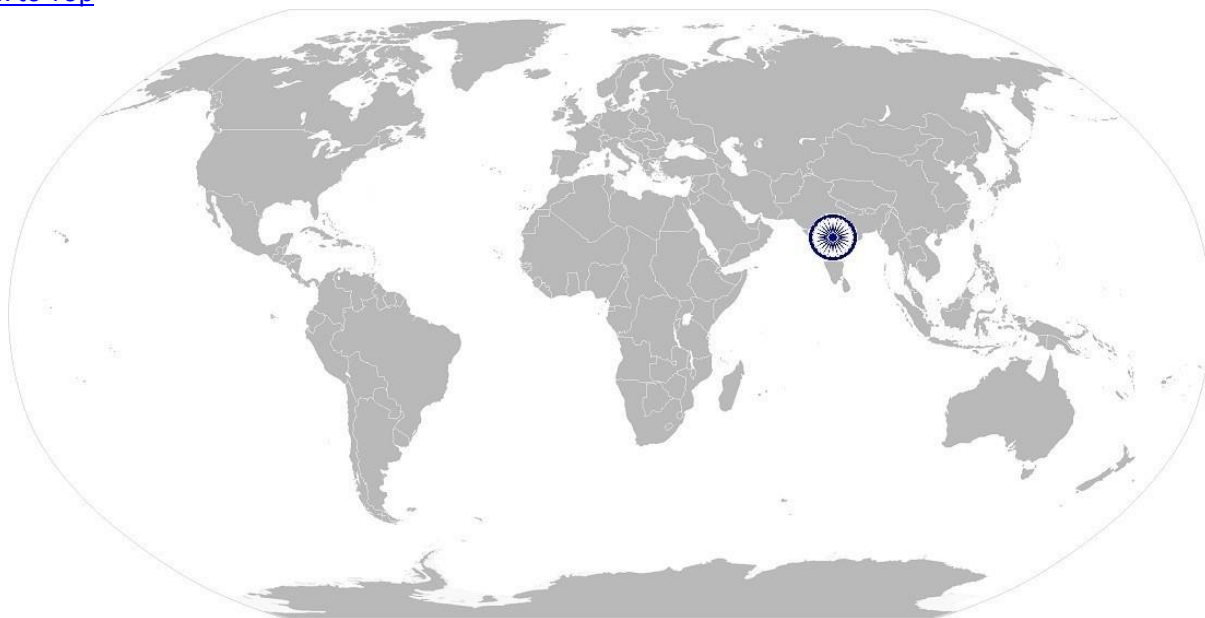


**PSS/N2001 Use basic health and safety practices for power related work**

## NOS Version Control

NOS Code	PSS/N2001		
Credits (NSQF)	TBD	Version number	1.0
Industry	Power	Drafted on	04/06/2016
Industry Sub-sector	Generation, Transmission & Distribution	Last reviewed on	19/07/2016
Occupation	Technician	Next review date	19/07/2018

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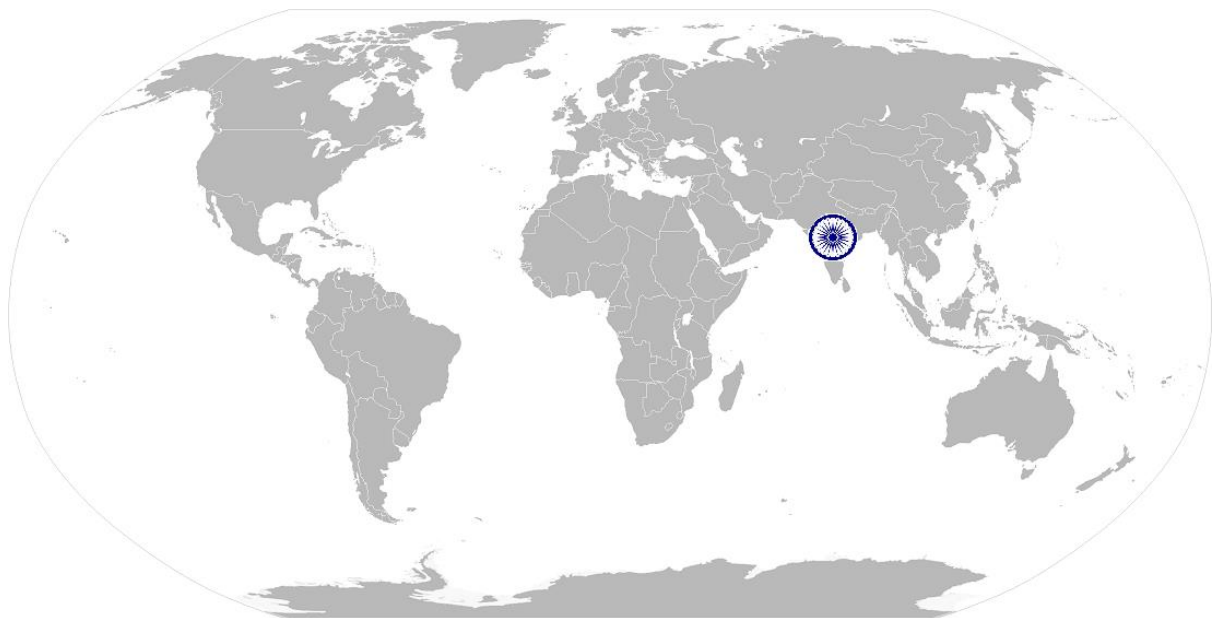


PSS/N1336

Work effectively with others

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# National Occupational Standard



## Overview

This unit covers basic practices that improve effectiveness of working with others in an organizational set-up



**PSS/N1336**

**Work effectively with others**

<b>National Occupational Standard</b>	<b>Unit Code</b>	<b>PSS/N1336</b>
	<b>Unit Title (Task)</b>	<b>Work effectively with others</b>
	<b>Description</b>	<p>This unit covers basic etiquette and competencies that a candidate is required to possess and demonstrate in their behavior and interactions with others at the workplace.</p> <p>These cover areas such as communication etiquette, discipline, listening, handling conflict and grievances.</p>
	<b>Scope</b>	<p>This unit/task covers the following:</p> <ul style="list-style-type: none"> <li>working with others</li> </ul>
	<b>Performance Criteria(PC) w.r.t. the Scope</b>	
	<b>Element</b>	<b>Performance Criteria</b>
	<b>Working with others</b>	<p>The user/individual on the job should be able to:</p> <p>PC1. accurately receive information and instructions from the supervisor and fellow workers, getting clarification where required</p> <p>PC2. accurately pass on information to authorized persons who require it and within agreed timescale and confirm its receipt</p> <p>PC3. give information to others clearly, at a pace and in a manner that helps them to understand</p> <p>PC4. display helpful behavior by assisting others in performing tasks in a positive manner, where required and possible</p> <p>PC5. consult with and assist others to maximize effectiveness and efficiency in carrying out tasks</p> <p>PC6. display appropriate communication etiquette while working</p> <p>PC7. display active listening skills while interacting with others at work</p> <p>PC8. use appropriate tone, pitch and language to convey politeness, assertiveness, care and professionalism</p> <p>PC9. demonstrate responsible and disciplined behavior at the workplace</p> <p>PC10. escalate grievances and problems to appropriate authority as per procedure to resolve them and avoid conflict</p>
	<b>Knowledge and Understanding (K)</b>	
	<b>A. Organizational Context</b> (Knowledge of the company / organization and its processes)	<p>The user/individual on the job needs to know and understand:</p> <p>KA1. legislation, standards, policies, and procedures followed in the organisation relevant to own employment and performance conditions</p> <p>KA2. reporting structure, inter-dependent functions, lines and procedures in the work area</p> <p>KA3. relevant people and their responsibilities within the work area</p> <p>KA4. escalation matrix and procedures for reporting work and employment related issues</p>



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**Work effectively with others**

<b>B. Technical Knowledge</b>	<p>The user/individual on the job needs to know and understand:</p> <p>KB1. various categories of people that one is required to communicate and co-ordinate with in the organization</p> <p>KB2. importance of effective communication in the workplace</p> <p>KB3. importance of teamwork in organizational and individual success</p> <p>KB4. various components of effective communication</p> <p>KB5. key elements of active listening</p> <p>KB6. value and importance of active listening and assertive communication</p> <p>KB7. barriers to effective communication</p> <p>KB8. importance of tone and pitch in effective communication</p> <p>KB9. importance of avoiding casual expletives and unpleasant terms while communicating professional circles</p> <p>KB10. how poor communication practices can disturb people, environment and cause problems for the employee, the employer and the customer</p> <p>KB11. importance of ethics for professional success</p> <p>KB12. importance of discipline for professional success</p> <p>KB13. what constitutes disciplined behavior for a working professional</p> <p>KB14. common reasons for interpersonal conflict</p> <p>KB15. importance of developing effective working relationships for professional success</p> <p>KB16. how to express and address grievances appropriately and effectively</p> <p>KB17. importance and ways of managing interpersonal conflict effectively</p>
<b>Skills (S) (Optional)</b>	
<b>A. Core Skills/ Generic Skills</b>	<p style="background-color: #e1eef6;"><b>Writing Skills</b></p> <p>The user/ individual on the job needs to know and understand how to:</p> <p>SA1. note the information communicated by the officer incharge</p> <p>SA2. note down observations (if any) related to the operation/maintenance.</p> <p style="background-color: #e1eef6;"><b>Reading Skills</b></p> <p>The user/individual on the job needs to know and understand how to:</p> <p>SA3. read and interpret the process required for different types of manuals</p> <p>SA4. read and interpret the flowchart of all parts of an assembly.</p> <p>SA5. read manuals and documents to understand the product-details &amp; how they can be used.</p> <p style="background-color: #e1eef6;"><b>Oral Communication (Listening and Speaking skills)</b></p> <p>The user/individual on the job needs to know and understand how to:</p> <p>SA6. discuss task lists, schedules and activities with the colleague/supervisor.</p> <p>SA7. effectively communicate with the team members.</p> <p>SA8. attentively listen and comprehend the information given by the colleague/supervisor/contractor.</p> <p>SA9. communicate clearly with the colleague on the issues faced during query/fault.</p>
<b>B. Professional Skills</b>	<p style="background-color: #e1eef6;"><b>Decision Making</b></p> <p>The user/individual on the job needs to know and understand how to:</p> <p>SB11. follow colleague/contractor rule-based decision making process.</p>





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	SB12. take decisions with systematic course of actions and/or response.
	<b>Plan and Organize</b>
	The user/individual on the job needs to know and understand: SB13. planning and organization of tasks to meet deadlines.
	<b>Customer Centricity</b>
	The user/individual on the job needs to know and understand how to: SB14. build customer relationships and use customer centric approach.
	<b>Problem Solving</b>
	The user/individual on the job needs to know and understand how to: SB15. seek and comprehend operation related inputs for clarification find ways of modifying difficult operating stages to make it operation friendly
	<b>Analytical Thinking</b>
	The user/individual on the job needs to know and understand how to: SB16. work systematically and logically to resolve the issues and identify causation and anticipate unexpected results. Quick approach and solution towards faults repairing.
	<b>Critical Thinking</b>
The user/individual on the job needs to know and understand how to: SB17. critically evaluate operation parameters in relation to system normality develop a holistic and comprehensive profile of grid station on segregated discrete process stages of blank forming processes	

**NOS Version Control**

<b>NOS Code</b>	PSS/N1336		
<b>Credits (NSQF)</b>	TBD	<b>Version number</b>	1.0
<b>Industry</b>	Power	<b>Drafted on</b>	04/06/2016
<b>Industry Sub-sector</b>	Generation, Transmission & Distribution	<b>Last reviewed on</b>	19/07/2016
<b>Occupation</b>	Technician	<b>Next review date</b>	19/07/2018

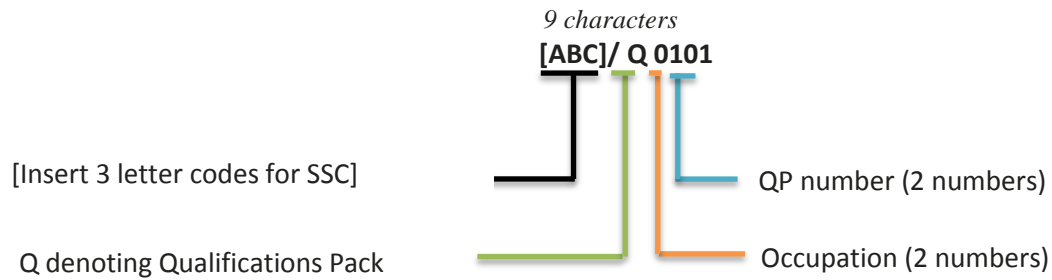
[Back to Top](#)



## Annexure

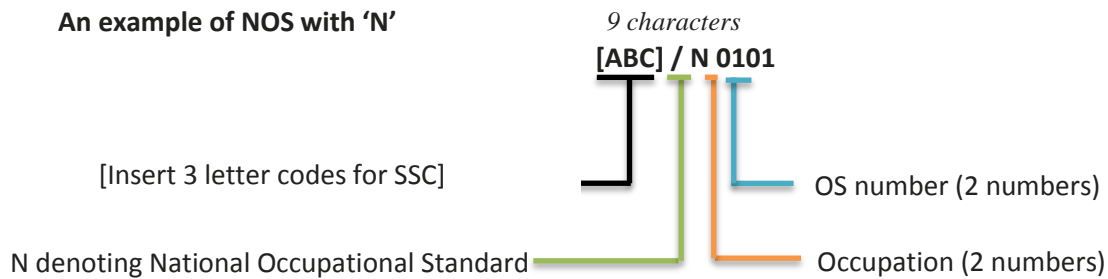
### Nomenclature for QP and NOS

#### Qualifications Pack



#### Occupational Standard

##### An example of NOS with 'N'





The following acronyms/codes have been used in the nomenclature above:

Sub-sector	Range of Occupation numbers
[ Insert Name of Sub-sector1, Font: Calibri (Body), size 11, Bold]	[Insert range]
[ Insert Name of Sub-sector2, Font: Calibri (Body), size 11, Bold]	[Insert range]
[ Insert Name of Sub-sector3, Font: Calibri (Body), size 11, Bold]	[Insert range]
[ Insert Name of Sub-sector4, Font: Calibri (Body), size 11, Bold]	[Insert range]
...	...

Sequence	Description	Example
Three letters	Industry name	[ABC, Font: Calibri (Body), size 11]
Slash	/	/
Next letter	Whether <b>QP</b> or <b>NOS</b>	N
Next two numbers	Occupation code	01
Next two numbers	OS number	01



### CRITERIA FOR ASSESSMENT OF TRAINEES

**Job Role** Senior Power System Technician (Transmission)

**Qualification Pack** PSS/Q0106

**Sector Skill Council** Power

#### Guidelines for Assessment

1. Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of marks for Theory and Skills Practical for each PC
2. The assessment for the theory part will be based on knowledge bank of questions created by the SSC
3. Individual assessment agencies will create unique question papers for theory part for each candidate at each examination/training center (as per assessment criteria below)
4. Individual assessment agencies will create unique evaluations for skill practical for every student at each examination/training center based on this criteria
5. To pass the Qualification Pack, every trainee should score a minimum of 70% in every NOS
6. In case of successfully passing only certain number of NOS's, the trainee is eligible to take subsequent assessment on the balance NOS's to pass the Qualification Pack

Assessable Outcomes	Assessment Criteria for Outcomes	Marks Allocation			
		Total Marks	Out Of	Theory	Skills Practical
<b>1. PSS/N0113 ( Inspection of power transmission substation, lines and components)</b>	PC1. prepare and maintain the work area as per procedure or operation specification	<b>100</b>	3	0	3
	PC2. inspect power transformers including general transformer appearance, bushings, free of contamination, no oil leaks, auxiliary cooling system safely and as per required and approved procedures		2	0	2
	PC3. inspect circuit breakers including general breaker appearance, bushings, for contamination, oil leaks, doors locked and working safely and as per required and approved procedures		2	0	2
	PC4. inspect insulators including substation, bus support, suspension, etc. using safe and correct methods		3	1	2
	PC5. inspect any steel superstructures where applicable		3	1	2
	PC6. inspect substation components including circuit switchers, disconnect switches, coupling capacitors,		3	1	2



	capacitors, cable potheads, lightning arresters, metal-clad switchgear, relays, etc. safely, as per required and approved procedures			
	PC7. inspect communication equipment, back-up battery systems, control house, etc. as per required and approved procedures	3	1	2
	PC8. inspect for physical security including locks on switches, enclosures, and gates, fences, gates, and warning signs (including washouts) to identify risks	3	1	2
	PC9. inspect grounds and the grounding system including broken, loose, or exposed wires and exposed ground rods as per required and approved procedures	3	1	2
	PC10. inspect for weeds and bird nests, such growth which may hamper access, deteriorate conditions of equipment and components, increase moisture content and support insect growth	2	1	1
	PC11. carry out specific equipment tests on the equipment based upon frequency of operation such as Transformer gas-in-oil analysis, Oil dielectric tests, Relay tests, Infrared tests, Voltage regulation equipment tests accurately, efficiently and safely	3	1	2
	PC12. carry out predictive maintenance tests of load tap changer motor-control circuitry, and of breaker operator mechanisms accurately and safely	5	1	4
	PC13. carry out battery and battery-charger tests accurately and safely	5	1	4
	PC14. follow and develop plans and schedule inspections of Transmission lines including regular periodic and special routines such as pre-monsoon inspection	5	1	4
	PC15. establish nature and location of faults using data and/or from the supervisor	2	1	1
	PC16. identify various types of circuits and its components accurately	5	1	4
	PC17. identify type of installation and its configuration e.g. steel/aluminium, wooden	2	0	2
	PC18. identify and acquire correct tools, equipment and instruments required for Transmission line assessment and	2	1	1





	inspection			
	PC19. ensure the tools and equipment is well maintained, calibrated and approved for use	2	1	1
	PC20. access and survey area in accordance with established procedures	2	0	2
	PC21. assess components of Transmission line for damage or risk for damage through visual, sensory and instrument methods	2	0	2
	PC22. carry out tower to tower inspection using patrolling as per job requirement, safely and efficiently	3	0	3
	PC23. identify suspension and dead-ending materials/hardware for various voltages and structure types	2	1	1
	PC24. assess and confirm condition of pole or tower structure based on Transmission line standards	2	1	1
	PC25. carry out visual checks to assess conditions of back filling/soil of foundation of tower, chimneys, tower members, galvanizing and paint condition, corrosion on tower parts, anti-climbing fixtures are in place, all signage's and warnings are in place, barb wiring, etc.	2	1	1
	PC26. check guys for damage, distance to primary conductor or equipment, insulator condition accurately	2	1	1
	PC27. check pole or tower top assemblies for damage, safely and as per required and approved procedures	2	1	1
	PC28. check for tower location provided with revetment that the retaining wall is neither broken nor in the danger of falling	2	1	1
	PC29. check earthing of tower through earthing testing, visual inspection	3	0	3
	PC30. use a thermo-vision camera to check jumpers accurately and as per approved procedure	2	1	1
	PC31. perform load checks to identify imbalanced and overloaded circuits accurately and safely	2	1	1
	PC32. check line conductors for damage, slack, tension, sparks and burns, foreign objects, clearance, etc. safely and as per required and approved	2	1	1



	procedures				
	PC33. identify hazards of trimming trees such as limits of approach, public safety and step and touch potential		2	1	1
	PC34. conduct site inspection for emergency cases following established procedures		1	0	1
	PC35. document and record findings clearly, accurately and in required detail using correct forms and formats if any		1	0	1
	PC36. clean and test Transmission line tools according to standard procedures		1	0	1
	PC37. inspect, repair and replace Transmission line tools and equipment, if necessary after use		1	0	1
	PC38. prepare recommendations for corrective and preventive maintenance based on the findings of the inspection		1	0	1
	PC39. restore system to normal operating status by using switching procedures where disconnected		1	0	1
	PC40. record details of inspection accurately and clearly in required ledgers, forms and formats as per required and approved procedures		1	0	1
	PC41. make correct and required recommendations for repair and maintenance where risks, faults or damage recorded		1	0	1
	PC42. deal promptly and effectively with problems within control, and seek help and guidance from the relevant people for problems that cannot be resolved		1	0	1
	PC43. leave the work area in a safe and tidy condition on completion of the inspection and testing activities		1	0	1
	PC44. refer unresolved job related problems to appropriate personnel for support		1	0	1
	PC45. monitor the problem and keep the supervisor informed about progress or any delays in resolving the problem		1	0	1
			<b>100</b>	<b>22</b>	<b>78</b>
<b>2. PSS/N0112 (Repair and maintenance of power transmission lines and components)</b>	PC1. identify various types of circuits and its components correctly	<b>100</b>	3	0	3
	PC2. identify accurately and acquire correct tools, equipment and instruments required for various aspects of repair and maintenance of Transmission lines and components		2	0	2

PC3. access and survey area in accordance with established procedures	2	0	2
PC4. identify hazards of trimming trees such as limits of approach, public safety and step and touch potential	3	1	2
PC5. conduct site inspection for emergency cases following established procedures	3	1	2
PC6. climb tower while observing and following all specified safety procedures and using PPE	3	1	2
PC7. identify various types of circuits accurately identify and acquire correct tools, equipment and instruments required for Transmission line assessment and inspection	3	1	2
PC8. identify and acquire correct tools, equipment and instruments required for Transmission line assessment and inspection	3	1	2
PC9. ensure the tools and equipment is well maintained, calibrated and approved for use	3	1	2
PC10. use Transmission line tools, equipment and hardware in line with job requirements for maintenance operations	3	1	2
PC11. prepare and maintain the work area as per procedure or operation specification	3	1	2
PC12. obtain work permit (shut down) confirmation to proceed to work from appropriate personnel in accordance with standard procedure	5	1	4
PC13. switch off, isolate, discharge and earth (side) line cables	5	1	4
PC14. perform off-line overhead line maintenance procedure according to job specifications and requirements	5	1	4
PC15. perform off-line underground line maintenance procedure according to job specifications and requirements	2	1	1
PC16. ensure pole dismantling and re-setting procedure is carried out as per standard procedure, where required	5	1	4
PC17. install components on transmission lines including gang operated air brake switches for transmission lines, controlled breakers, ground switches, capacitor stations, insulator pressure washing, submarine and underground transmission cable, grid	2	0	2



	interconnections			
	PC18. select and use test equipment such as tong testers, clip-on meter, multi-meters, fault indicators meggers and voltmeters to verify fault and integrity	3	1	2
	PC19. document switching procedures with all relevant details clearly and accurately	3	1	2
	PC20. repair conductor by splicing, jointing, using armor rods, line guards, vibration dampers	2	0	2
	PC21. check work carried out by team members and ensure it is as per standard requirement and any feedback is useful and provided in a timely, polite and supportive manner	2	0	2
	PC22. report trouble and required actions such as repairs or replacements, and estimated repair time to system authority	3	0	3
	PC23. replace pole as per standard procedure where required	2	1	1
	PC24. carry out guy and anchor replacement on various structure types ( wood, steel, various lines voltages)	3	1	2
	PC25. carry out conductor repair (patch and splice) on single conductor, bundled conductor of various sizes and line voltages	3	1	2
	PC26. replace components such as transformers, CT, CVT, LA, breakers, towers, conductors, disconnects, timber or x-arm, conductors, poles, switches, elbows and terminations and insulators safely and as per company procedure	3	1	2
	PC27. replace other line components due to damage or unsuitability as per standard procedure, where required	3	1	2
	PC28. replace underground cables, as per standard procedures where required	3	1	2
	PC29. restore system to normal operating status by using switching procedures	3	0	3
	PC30. deal promptly and effectively with problems within control, and seek help and guidance from the relevant people for problems that cannot be resolved	3	1	2
	PC31. leave the work area in a safe and tidy condition on completion of the repair and maintenance activities	3	1	2



	PC32. refer unresolved job related problems to appropriate personnel for support		3	1	2
	PC33. monitor the problem and keep the supervisor informed about progress or any delays in resolving the problem		3	1	2
			<b>100</b>	<b>26</b>	<b>74</b>
<b>3. PSS/N0110 ( Supervise work and crew in power distribution installation and maintenance work)</b>	PC1. explain to team members requirements of the job or task plan and clarify for shared understanding	<b>100</b>	8	2	6
	PC2. inspect work being carried out by team members to ensure work is being carried out safely and as per required and approved procedures		8	2	6
	PC3. inspect preparation, process and output of work to assess suitability as per job specifications and compliance to organisational and other rules and regulations		8	2	6
	PC4. ensure time on the job is utilised properly to achieve optimum productivity and efficiency		8	2	6
	PC5. assist team members to develop their own knowledge, skills and abilities by providing timely and accurate guidance, feedback and responsibilities		8	2	6
	PC6. address low performance through training, informal and formal guidance, support from other supervisors, management and HR department		8	2	6
	PC7. record details of performance and other records required by organisation and departmental authorities, details accurately and clearly in required ledgers, forms and formats as per required and approved procedures		8	2	6
	PC8. address grievances and complaints promptly and as per organizational guidelines		8	2	6
	PC9. report incident and accidents as per organisational procedure in a timely fashion with necessary detail		8	2	6
	PC10. deal promptly and effectively with problems within control, and seek help and guidance from the relevant people for problems that cannot be resolved		8	2	6
	PC11. refer unresolved job related problems to appropriate personnel for support		10	3	7
	PC12. monitor the problem and keep the supervisor informed about progress or		10	3	7





	any delays in resolving the problem				
	<b>Total</b>		<b>100</b>	<b>26</b>	<b>74</b>
<b>4. PSS/N2001 Use basic health and safety practices for power related work</b>	PC1. use protective clothing/equipment for specific tasks and work conditions.	<b>100</b>	3	0	3
	PC2. state the name and location of people responsible for health and safety in the workplace		2	0	2
	PC3. state the names and location of documents that refer to health and safety in the workplace		2	0	2
	PC4. identify job-site hazardous work and state possible causes of risk or accident in the workplace		3	1	2
	PC5. follow electrical safe working procedures such as Tag out/Lock out and display PTW (Permit To Work),		3	1	2
	PC6. follow warning signs (danger, out of service, etc.) while working with electrical systems		3	1	2
	PC7. use standard safe working practices when working at heights, confined areas and trenches		3	1	2
	PC8. test any electrical equipment and system using insulated testing devices before touching them		3	1	2
	PC9. ensure positive isolation of electrical equipment & system as per given standards		3	1	2
	PC10. recognize any abnormalities in electrical equipment or system installed alarm annunciation and/or noticing parameters from gauge/indicator installed		3	1	2
	PC11. carry out safe working practices while dealing with hazards to ensure the safety of self and others		3	1	2
	PC12. state methods of accident prevention in the work environment of the job role		2	0	2
	PC13. state location of general health and safety equipment in the workplace		2	0	2
	PC14. inspect for faults, set up and safely use of scaffolds and elevated platforms and ladder		2	0	2
	PC15. lift, carry and transport heavy objects & tools safely using correct procedures from storage to		2	1	1

	workplace and vice versa			
	PC16. inspect Grid station and its equipment routinely for any signs of oil and water leakage	2	0	2
	PC17. store flammable materials and machine lubricating oil safely and correctly	2	0	2
	PC18. check that the emission and pollution control devices are working properly in line with environmental policy standards	3	1	2
	PC19. apply good housekeeping practices at all times	3	1	2
	PC20. identify common hazard signs displayed in various areas	2	0	2
	PC21. retrieve and/or point out documents that refer to health and safety in the workplace	2	0	2
	PC22. inform relevant authorities about any abnormal situation/behavior of any equipment/system promptly	3	0	3
	PC23. use the various appropriate fire extinguishers on different types of fires correctly	2	1	1
	PC24. distinguish types of fire	3	1	2
	PC25. demonstrate rescue techniques applied during fire hazard	3	1	2
	PC26. demonstrate good housekeeping in order to prevent fire hazards	3	1	2
	PC27. demonstrate the correct use of a fire extinguisher	3	1	2
	PC28. demonstrate how to free a person from electrocution	3	1	2
	PC29. administer appropriate first aid to victims where required e.g. in case of bleeding, burns, choking, electric shock, poisoning etc.	3	0	3
	PC30. demonstrate basic techniques of bandaging	3	1	2
	PC31. respond promptly and appropriately to an accident situation or medical emergency in real or simulated environments	3	1	2
	PC32. perform and organize loss minimization or rescue activity during an accident in real or	3	1	2



	simulated environments				
	PC33. administer first aid to victims in case of a heart attack or cardiac arrest due to electric shock, before the arrival of emergency services in real or simulated cases		3	1	2
	PC34. demonstrate the artificial respiration and the CPR Process		3	1	2
	PC35. participate in emergency procedures Emergency procedures: raising alarm, safe/efficient, evacuation, correct means of escape, correct assembly point, roll call, correct return to work		3	1	2
	PC36. complete a written accident/incident report or dictate a report to another person, and send report to person responsible		3	1	2
	PC37. demonstrate correct method to move injured people and others during an emergency		3	1	2
			<b>100</b>	<b>24</b>	<b>76</b>
<b>5. PSS/N1336 Work effectively with others</b>	PC1. accurately receive information and instructions from the supervisor and fellow workers, getting clarification where required	<b>100</b>	10	3	7
	PC2. accurately pass on information to authorized persons who require it and within agreed timescale and confirm its receipt		10	3	7
	PC3. give information to others clearly, at a pace and in a manner that helps them to understand		10	3	7
	PC4. display helpful behavior by assisting others in performing tasks in a positive manner, where required and possible		10	3	7
	PC5. consult with and assist others to maximize effectiveness and efficiency in carrying out tasks		10	3	7
	PC6. display appropriate communication etiquette while working		10	3	7
	PC7. display active listening skills while interacting with others at work		10	3	7
	PC8. use appropriate tone, pitch and language to convey politeness, assertiveness, care and professionalism		10	3	7



*Qualifications Pack For Senior Power System Technician (Transmission)*



	PC9. demonstrate responsible and disciplined behaviors at the workplace		10	3	7
	PC10. escalate grievances and problems to appropriate authority as per procedure to resolve them and avoid conflict		10	3	7
			<b>100</b>	<b>30</b>	<b>70</b>